

g.armento1@virgilio.it

24/4/2023 10:09

help

A enquiries@bankofengland.co.uk <enquiries@bankofengland.co.uk>

Good morning

Dear Sirs,

I found five 20 pound notes in a drawer in my house in the mountains, I had given them to my daughter who ran the 2023 London Marathon, but on returning she said they are no longer valid, I live in Italy, I can still convert them. or have I lost them permanently? Thanks for the support

Best regards

G.Armento

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Mitt

Armento ing Gaetano

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Rispetta l'ambiente : Non stampare questa mail se non necessario

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Il 24/04/2023 17:18 Enquiries <enquiries@bankofengland.co.uk> ha scritto:

Official Blue

Dear Gaetano

Thank you for your email.

You may be interested to know that all genuine Bank of England notes that have been withdrawn from circulation retain their face value for all time and can be exchanged with the Bank of England in London. Any such notes may be presented for payment either in person during business hours (there is no need to make an appointment), or sent to us by post. The Bank of England Counter is currently open from 9.30am to 3pm Monday to Friday (excluding Bank Holidays) and is experiencing extremely high demand. There may be long queues and you will encounter long waiting times. We would ask that you kindly consider this when travelling to the Bank to undertake an in person exchange - if you arrive after midday it is possible we will have reached capacity and you may not get served before we close. There is no fee for this service, and no limit to the amount of banknotes you can exchange. Please note that you may need to provide proof of ID for any exchange of any value, or to provide more information or evidence to support the origin of the banknotes.

Unless you require your banknotes immediately, **we would suggest sending your banknotes via the post**, however, given our volumes the wait time for your payment may be in excess of 60 days.

To find out more about exchanging withdrawn Bank of England notes, including our opening hours, address, acceptable proof of ID, and to download the form that you will need to fill in and send with your banknotes should you wish to exchange notes by post, please visit <https://www.bankofengland.co.uk/banknotes/exchanging-old-banknotes>

I hope the above information is of assistance.

Kind regards



Sarah

Engagement and Enquiries
Bank of England

Threadneedle Street, London EC2R 8AH
enquiries@bankofengland.co.uk

+44 20 3461 4878

Bank of England

Exchanging Bank of England banknotes (public via post)

To exchange your banknotes by post, please fill out this application form, print and send it to us with the banknotes along with copies of your photo ID and proof of address. Send to **Department NEX, Bank of England, Threadneedle Street, London EC2R 8AH**. To check what ID we accept please see 'Identification we accept' overleaf.

(The Bank of England is not responsible for the issue of coin and cannot exchange them)

Please exchange the following note denominations:-				Date:
Quantity			Value	Please tell us how you came to have these banknotes:
	@	£50	= £	
	@	£20	= £	
	@	£10	= £	
	@	£5	= £	
	@	£1	= £	
	@	10/-	= £	
Total Enclosed			= £	

TITLE (please tick)	MR <input type="checkbox"/>	MRS <input type="checkbox"/>	MISS <input type="checkbox"/>	MS <input type="checkbox"/>	OTHER (please state)
SURNAME/FAMILY NAME					
FORENAME(S)					
ADDRESS					
TOWN/CITY					
POST/ZIP CODE				COUNTY/COUNTRY	
Telephone Number (+Area Code)					
EMAIL ADDRESS					
Payment Method: (please select tick)	BACS <input type="checkbox"/>	Cash <input type="checkbox"/>	Overseas Transfer <input type="checkbox"/>		
	Only available for UK bank account holders.	Only available for UK residents exchanging £300 or less.	Non-UK bank account will be paid in sterling (GBP) or a sterling cheque will be issued.		

Instruction for BACS Transfer (UK bank account holders only):

Bank: _____	Account Title: _____														
Sort code: <table><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>							8 Digit Account Number: <table><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>								

Instruction for Overseas Transfer (non-UK Applicants only):

Bank: _____	Account Title: _____
BIC/SWIFT : _____	IBAN/Account No. _____
Routing code required for USA/Canada/Australia: _____	

Applicant Signature: _____

How we use your information: For information about privacy at the Bank of England and how we use personal data (including certain rights and options that you have), please see <https://www.bankofengland.co.uk/legal/privacy> or case-specific privacy notices we provide you.

Identification we accept

Photocopies only – please do not send original documents.

We accept the following identity documents:

- Valid passport
- Valid photo card driving licence (full or provisional)
- British residence permit
- National identity card (if you are a non-UK national)
- Firearm or shotgun certificate.

We accept the following as proof of address:

- Valid photocard driving licence (full or provisional) – if you haven't used this as proof of ID
- Electoral register entry
- Utility bill or certificate from utility supplier (dated within the past six months)
- Council Tax bill (dated within the past six months)
- Bank, building society or credit union statement or passbook (dated within the past six months)
- Most recent mortgage statement
- Local council rent card or tenancy agreement
- Benefits book or letter from the benefits agency (dated within the past six months)
- Telephone bill (excluding mobile phones, dated within the past six months)
- Credit card bill (dated within the past six months)
- HM Revenue and Customs tax notification (dated within the past six months)
- Jobcentre Plus letter confirming your National Insurance number

For information on how to exchange your banknotes if you are a business or how to exchange them in person at the Bank of England, please see our website:

<https://www.bankofengland.co.uk/banknotes/exchanging-old-banknotes>